

# **HERITAGE SQUARE - ONLINE SALES POLICY**

**\*\*HSAM shall honor a special return policy FOR ONLINE SALES ONLY\*\***

- ONLINE SALES WILL BE HOSTED VIA FACEBOOK + FACEBOOK LIVE
- PRE-SALE PHOTOS OF ALL MERCHANDISE WILL BE FEATURED 24 HOURS IN ADVANCE
- CUSTOMERS CAN REQUEST DETAILS ABOUT A PIECE USING FACEBOOK MESSENGER
- ALL SALES WILL BE TENDERED DURING THE SCHEDULED FACEBOOK LIVE
- =CUSTOMER WILL CALL 614-864-8722 OR USE MESSENGER TO CONTACT HSAM
- =PERSONNEL OF HSAM WILL VERIFY CUSTOMER INFO + MERCHANDISE DETAILS
- =CUSTOMERS WILL PAY WITH CREDIT CARD BY PHONE + PICK UP/DELIVERY TIME
- CUSTOMERS WILL HAVE 72 HRS TO INSPECT, APPROVE AND MAKE ARRANGEMENTS
- \*\*Customer must conduct final approval inspection of merchandise within 72 hours
- \*\*After 72 hours all sales are final without an additional inspection period
- \*\*All merchandise must be picked up within 7 days of purchase
- ALL PURCHASES ARE FINAL ONCE THE MERCHANDISE HAS LEFT THE STORE

For more details stay up to date with our Facebook Page located at:

<http://www.facebook.com/heritagesquareantiquemall>

